



EMPLOYMENT OPPORTUNITY

FAMILY SUPPORT WORKER

(Internal/External Posting)

August 27, 2026

Michipicoten First Nation (MFN) is a vibrant community located near Wawa, ON and approximately 225 km from Sault Ste. Marie, ON. With a small number of members on reserve and the majority dispersed around the globe, Michipicoten First Nation strives to maintain harmony and balance with Mother Earth, neighbouring First Nations, and surrounding communities, while building on socio-economic independence and a strong sense of community and cultural identity.

Michipicoten First Nation is seeking a full-time, permanent **Family Support Worker**. Under the supervision of the Manager, Health and Social Services, the Family Support Worker provides culturally safe, client-centred support to Michipicoten members and families experiencing personal, social, emotional, or practical challenges. The position supports needs assessment, goal planning, service navigation, referrals, advocacy, follow-up, and wraparound support coordination, while respecting client autonomy, confidentiality, and individual values. The Family Support Worker works collaboratively with the Health and Social Services and Child Welfare Teams to support children, youth, parents, caregivers, and families. This position may be based in Michipicoten First Nation or Sault Ste. Marie. Some travel and work outside regular office hours may be required.

PRIMARY RESPONSIBILITIES

- Member and Family Support
- Case Management, Advocacy, and Service Coordination
- Jordan's Principle Collaboration
- Community Programming and Prevention
- Administration and Reporting

Education and Training

- Post-secondary diploma or degree in Social Work, Child and Youth Work, Family Support, Indigenous Studies, Social Services, Psychology, Addictions and Mental Health, or a related field.
- An equivalent combination of education, training, and relevant experience may be considered.

Experience

- Minimum of two years of experience in social services, family support, child and youth services, community wellness, case management, or a related helping profession.
- Experience supporting children, youth, parents, caregivers, and families with complex needs, including poverty, housing instability, food insecurity, mental health concerns, substance use, family violence, grief, or child and family wellness concerns.
- Experience completing assessments, goal planning, referrals, advocacy, follow-up, documentation, and coordinated service planning.
- Experience working with First Nation communities, Indigenous families, or Indigenous service organizations is strongly preferred.

Knowledge, Skills and Abilities

- Knowledge of trauma-informed, strengths-based, family-centered, and culturally safe approaches to service delivery.
- Understanding of Indigenous child and family wellness, including the impacts of colonization, intergenerational trauma, systemic barriers, and the importance of culture, family, community, and connection.
- Knowledge of Jordan's Principle, including eligibility, referral pathways, documentation requirements, wraparound planning, and available supports, or willingness to obtain training.
- Knowledge of relevant legislation and responsibilities, including the Child, Youth and Family Services Act, duty to report, privacy, confidentiality, and client consent.
- Ability to respond calmly and appropriately to urgent or crisis situations within the scope of the role, including basic safety planning and connection to emergency or specialized services.
- Strong communication, active listening, advocacy, relationship-building, and conflict resolution skills.
- Strong documentation, reporting, organizational, time management, and follow-up skills.
- Proficiency with Microsoft Office, email, internet-based tools, electronic records, and standard office equipment.

Other Requirements

- Valid Ontario driver's license and access to a reliable personal vehicle.
- Able to provide a satisfactory driver's abstract and Vulnerable Sector Check.
- Able and willing to travel and work flexible hours, including occasional evenings or weekends, as required.

LOCATION: Sault Ste. Marie or Michipicoten First Nation

TERM: Full-time, permanent

WAGE RANGE: \$34.38-\$38.30/hour

TO APPLY: Please submit your cover letter and resume as a single document to hr@michipicoten.com with the position title in the subject line, no later than **September 18, 2026**. A full job description is available upon request to Human Resources. **Michipicoten members and Indigenous applicants are encouraged to self-identify.**

Michipicoten First Nation is dedicated to promoting equity and diversity and serving the interests of its members. The successful candidate will primarily serve the interests of Michipicoten members, and preference will be given to MFN members and Indigenous candidates who possess the necessary qualifications.